

# NDS PROPERTY RESTORATION SERVICES

877-348-3473

ndsrecovery.com

FIRE WATER MOLD STORM SMOKE

24/7/365



### **RESTORATION SERVICES**

For over **three decades**, NDS Property Restoration Services has been widely acknowledged as a leader in integrated disaster recovery and property restoration services.

NDS is the preferred provider for insurance companies and insured individuals, highly regarded for our technical expertise, exceptional ability to minimize business disruptions, and our unparalleled capacity to mobilize extensive resources during large-scale community emergencies. NDS has one of the largest fleet of remediation equipment in the U.S. and exclusive partnerships with vendors, we are equipped to handle any restoration challenge.

NDS serves as Your Resource, Your Advocate & Your Partner, offering a comprehensive range of services including Business Continuity Planning, Disaster Recovery, and best-of-breed Technology Services. Our emergency responders hold CleanTrust certification, while our management team possesses a collective experience of more than a century. Our enduring presence in the industry reflects our unwavering commitment to assisting our clients in achieving success and, above all, safeguarding what they have tirelessly worked for.

Regardless of whether you oversee an office building, a residential condominium hi-rise, or your personal property, establishing a partnership with a reliable company that can provide assistance during unforeseen circumstances is essential. NDS is a full-service restoration company specializing in returning properties to their pre-loss condition. We take immense pride in our ability to mitigate and prevent further losses, while reducing costs and minimizing downtime.

Equipped with the largest inventory of emergency equipment and resources, we are prepared to handle losses of any size or scope. Our extensive portfolio includes successful collaborations with various establishments, including apartment complexes, multi-family homes, commercial offices, retail facilities, hospitals and medical offices, hi-rise condominiums, industrial warehouses, educational institutions, hotels and resorts, government properties, insurance carriers and adjusters, airports, and much more.



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RESTORING WHAT IS IMPORTANT TO YOU!

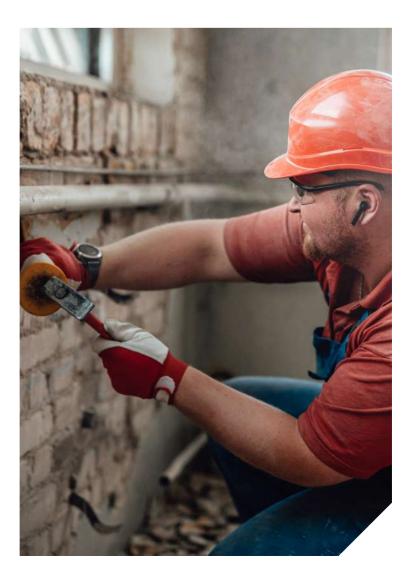
# NDS GETS YOU BACK IN BUSINESS.

#### SERVICE EXCELLENCE

at NDS, our professionals are available 24/7 to respond to the immediate needs of our clients, encompassing commercial and multi-family properties, schools, airports, water treatment plants, and other governmental facilities. We work closely with both private and public entities, providing immediate responses to ensure timely and cost-effective recovery. In times of crisis, our experts bridge the gap between insurance and FEMA Public Assistance (PA), supporting recovery initiatives through NDS Managed Programs and predefined continuity of operations plans (COOP). You can count on us to be there when you need us.

#### COMPREHENSIVE SUITE OF SERVICES

National Disaster Solutions provides access to complete loss recovery services. No matter what the scope of the damage is, one call to National Disaster Solutions secures your availability to any and all the services you require. Each one of our services includes preapproved insurance industry pricing and centralized billing and communications.





## **EXPERT DOCUMENTATION**

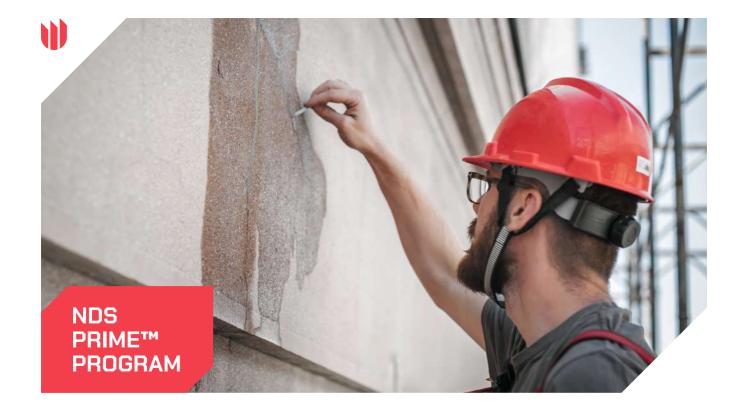
Keeping You Connected NDS utilizes the latest claim and loss documentation software and assessment tools. Our crews are equipped with state-of-the-art tools to minimize damage and mitigate risks, ensuring faster and more accurate project outcomes. We value communication with our customers, which is why we have developed a custom weblink for each client. This platform offers features such as photo documentation, job notes, insurance information, email correspondence, and more, facilitating effective and transparent communication throughout the restoration process. Additionally, our pricing is based on the monthly pricelist approved by insurance companies and industry professionals, giving you the assurance that cost will never be an issue.

"A Large Loss Requires a Large Response": When faced with flooding, whether caused by plumbing failures or natural disasters, no company is better prepared than NDS. Water often infiltrates areas one least suspects, causing damage to building materials and contents. Quick assessment and mitigation efforts are crucial to prevent future problems in hidden and unidentified areas. NDS is always ready to preserve your property swiftly and effectively, offering a range of resources such as high-powered water extraction, energy-efficient drying equipment, trailer-mounted dehumidification,

Give us the opportunity to earn your business. NDS boasts a proven track record that has been tested time and again under the most extreme circumstances. In an era where anyone can claim anything online, we invite you to explore our clients' success stories and determine if NDS can bring value to your organization.

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## PRIME PROGRAM

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Priority Response In Managed Emergencies

The initial 12 to 72 hours following a disaster are crucial in determining the extent of your business's recovery. NDS understands the importance of swift action, which is why we offer our PRIME program. By enrolling in PRIME, you can significantly reduce response time, increase the likelihood of a full recovery, and mitigate the financial impact of a disaster on your business. From Emergency procedures planning through mitigation, NDS gets you back in business.

With one call to our 24-hour hotline, the P.R.I.M.E. program is activated. Your company is then assigned a dedicated account manager who ensures that your needs receive immediate priority attention. As your recovery partner, NDS provides access to the most experienced team and effective solutions available.

#### **PRIORITY RESPONSE**

After enrolling, one call to National Disaster Solutions will bring you 24/7/365 emergency response. Even when disasters occur that affect whole regions, your facility will get priority service and the attention it needs to quickly recover and get back to business. Emergency services will begin within four hours of the initial call when required.

And, because you have enrolled in National Disaster Solutions PRIME Program, we are familiar with your business, and we will respond with the proper manpower and equipment specifically for your site. When time is of the essence, we put our 15+ years of experience into high gear to protect your business.

#### WHY NATIONAL DISASTER SOLUTIONS?

National Disaster Solutions provides one of the broadest offerings of commercial loss management services. We provide the coverage, experience, financial stability and reconstruction capabilities that every business needs in the event of a loss and priority emergency response when it's needed most.

Our nationwide National Disaster Solutions network can handle disasters of any magnitude 24/7/365. We even assisted in restoring New Orleans following Hurricane Katrina. Our national coverage will give you direct access to resources and financial strength of national company, along with the personal contact, integrity and honesty that you expect to find locally.

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